HAVENSPRING · CASE STUDY

Integrated HSEQ System for a Multi-Contractor Megaproject

Client: East African Infrastructure JV **Sector:** Construction — 380km Highway Corridor

Challenge

A joint venture executing a US $1.4B highway program required a single, auditable HSEQ management system spanning nine principal contractors and 4,600 workers, with weekly reporting to the client engineer and multilateral lenders.

Havenspring Approach

- Deployed a unified IMS aligning ISO 9001, 45001 and 14001
- Rolled out the Havenspring CRM Contractor Portal to all 9 contractors
- Implemented mobile Incident Reporting and Toolbox Talk capture
- Ran 34 lender-facing audits with a shared evidence repository
- Established the project's Life-Saving Rules and consequence model

Measured Outcomes

Metric	Result
Total Recordable Injury Rate	**0.31 (industry avg 2.4)**
Contractor NCRs closed on time	**96%**
Audit findings recurrence	**-81%**
Lender ESG covenants	**100% compliant**
Project completed	**6 weeks ahead of schedule**

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